



## HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 7 JANUARY 2020

<b>Subject Heading:</b>	Healthwatch Havering – Visits to Queen’s Hospital A & E Streaming and Urgent Treatment Centre
<b>Report Author and contact details:</b>	Anthony Clements, Principal Democratic Services Officer, London Borough of Havering
<b>Policy context:</b>	Healthwatch will give details of recent visits undertaken by the organisation.
<b>Financial summary:</b>	No impact of presenting information itself.

### SUMMARY

This report gives details of a recent repeat enter and view visit undertaken by Healthwatch Havering to local emergency care facilities.

### RECOMMENDATIONS

That the Sub-Committee notes the information presented and takes any action it considers appropriate.

### REPORT DETAIL

The attached report from Healthwatch Havering gives details of a recent return visit it has undertaken using its ‘enter and view’ powers to the A & E department at Queen’s Hospital including the assessment and streaming facilities managed by the Partnership of East London Cooperatives (PELC).

## IMPLICATIONS AND RISKS

**Financial implications and risks:** None of this covering report.

**Legal implications and risks:** None of this covering report.

**Human Resources implications and risks:** None of this covering report.

**Equalities implications and risks:** None of this covering report.

## BACKGROUND PAPERS

None.